



RELEASE NOTES



Deployment Date	26.05.2026
Support Email	Viralapps.Support@viralapps.co.uk
Document Publish Date	22.05.2026
Development Team	Viral Apps Support Team
Release Type	Major

Contents

1. Enhancements.....	2
1.1 Application UI – RAP New Skin Check-Box.....	2
1.2 Application UI – Typography Standardisation.....	2
1.3 Dashboard Module – Dashboard Styling Updates.....	3
1.4 Authentication Module – OTP Login Verification.....	4
1.5 Login Module – RAP Logo Update.....	4
1.6 Login Module – Login Page Redesign.....	5
1.7 Maintenance Module – Subscription Page Addition.....	5
1.8 Header Navigation – User Guide Link Added.....	6
1.9 Header UI – Header Layout and Styling Updates.....	7
2. Improvements.....	7
2.1 People / Organisation Unit Module – Assignee Dropdown Issue.....	7
2.2 Dashboard Module – Significant Issues Count Fix.....	8
2.3 User Details Module – Notification Level Display Fix.....	8
2.4 User Role Management Module – Notification Level Dropdown Fix.....	9
2.5 Organisation Maintenance Module – Organisation Unit Visibility Fix.....	10
Summary of Benefits.....	10

We are pleased to announce a series of improvements aimed at enhancing usability, clarity, and reliability across the platform. Details of the resolved issues are outlined below.

1. Enhancements

1.1 Application UI – RAP New Skin Check-Box

A toggle option has been added to allow users to switch between the existing RAP skin and the new RAP skin experience.

Why This Matters:

This gives organisations flexibility during rollout of the updated interface and allows users to move between the old and new RAP experiences more easily.

How to Navigate:

- Log in to RAP
- Go to Maintenance
- Open Settings
- Open Appearance
- Use the RAP new skin checkbox to switch between the old RAP skin and the new RAP skin



1.2 Application UI – Typography Standardisation

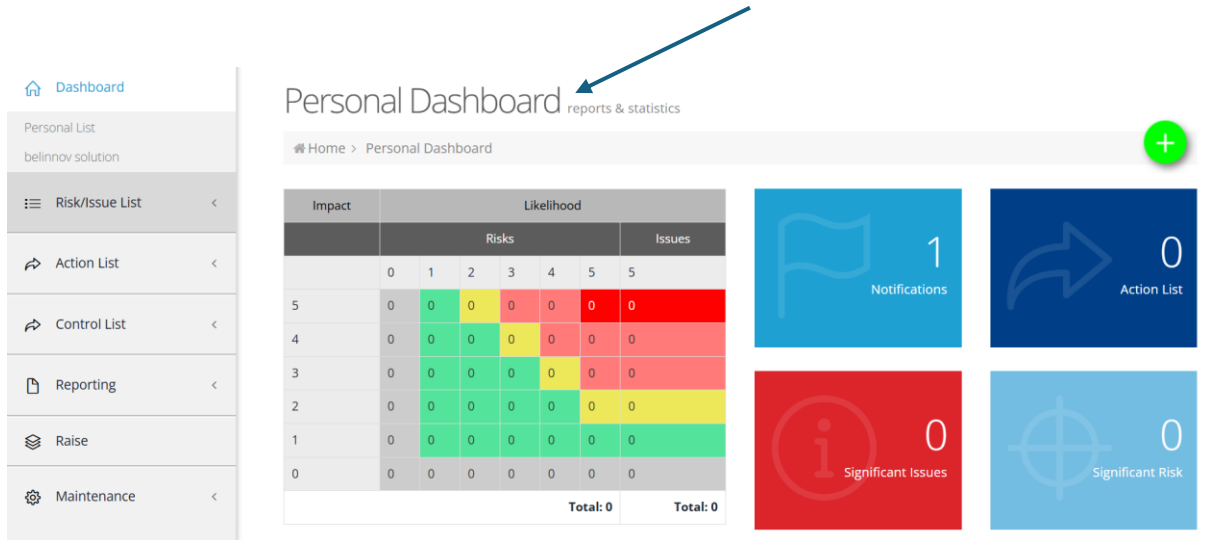
Font family, font sizes, font weights, and text colours have been defined and updated across headings and body text in the application.

Why This Matters:

This improves consistency across screens, makes the interface easier to read, and supports a more modern and standardised visual experience.

How to Navigate:

- Open key RAP pages such as Dashboard, Login, Maintenance, and reporting screens
- Review headings, labels, and body text
- Confirm that text styling appears consistent across the application



1.3 Dashboard Module – Dashboard Styling Updates

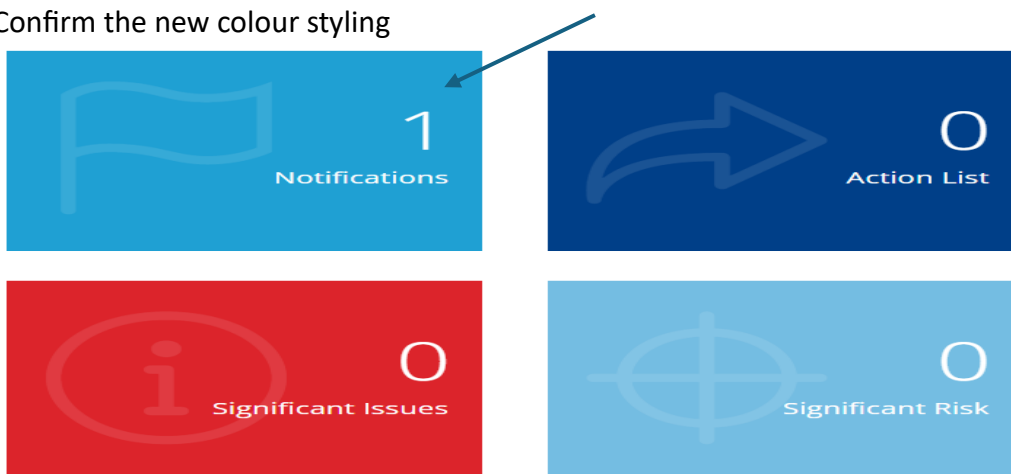
Dashboard Cards colours and have been updated to improve the visual appearance and consistency of the RAP dashboard.

Why This Matters:

This creates a cleaner and more intuitive dashboard experience while making important dashboard areas easier to distinguish visually.

How to Navigate:

- Open the Dashboard
- Review dashboard cards and panels
- Confirm the new colour styling



1.4 Authentication Module – OTP Login Verification

OTP-based login authentication has been introduced. After entering login credentials and clicking the login button, users receive an OTP by email and must enter that OTP in the verification modal to complete sign-in.

Why This Matters:

This strengthens account security and adds an additional verification step during login.

How to Navigate:

- Open the RAP login page
- Enter valid username and password
- Click Login
- Retrieve the OTP from the registered email account
- Enter the OTP in the OTP modal to complete login

Verify OTP

Please enter the 6-digit OTP sent to your registered email.

Resend OTP Verify OTP

1.5 Login Module – RAP Logo Update

The RAP logo displayed on the login page has been updated.

Why This Matters:

This ensures the latest RAP branding is reflected at the main application entry point.

How to Navigate:

- Open the RAP login page
- Review the updated RAP logo shown on the screen



1.6 Login Module – Login Page Redesign

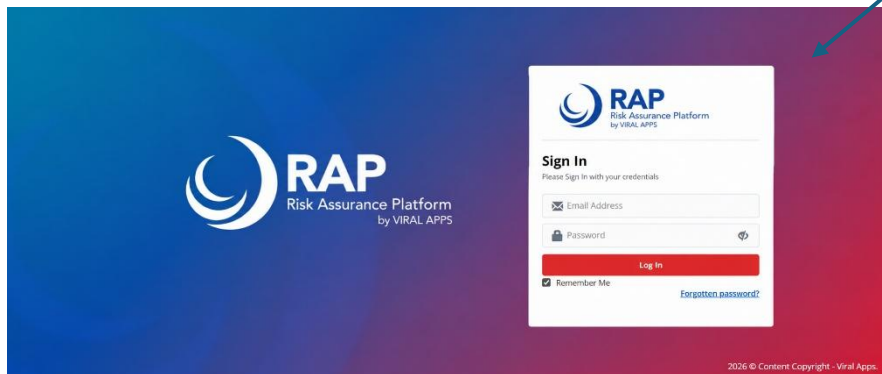
The RAP application login page has been redesigned and updated.

Why This Matters:

This improves first impressions, modernises the entry point into RAP, and provides a clearer login experience for users.

How to Navigate:

- Open the RAP login page
- Review the updated page layout, styling, and structure
- Confirm the new login screen design is displayed correctly



1.7 Maintenance Module – Subscription Page Addition

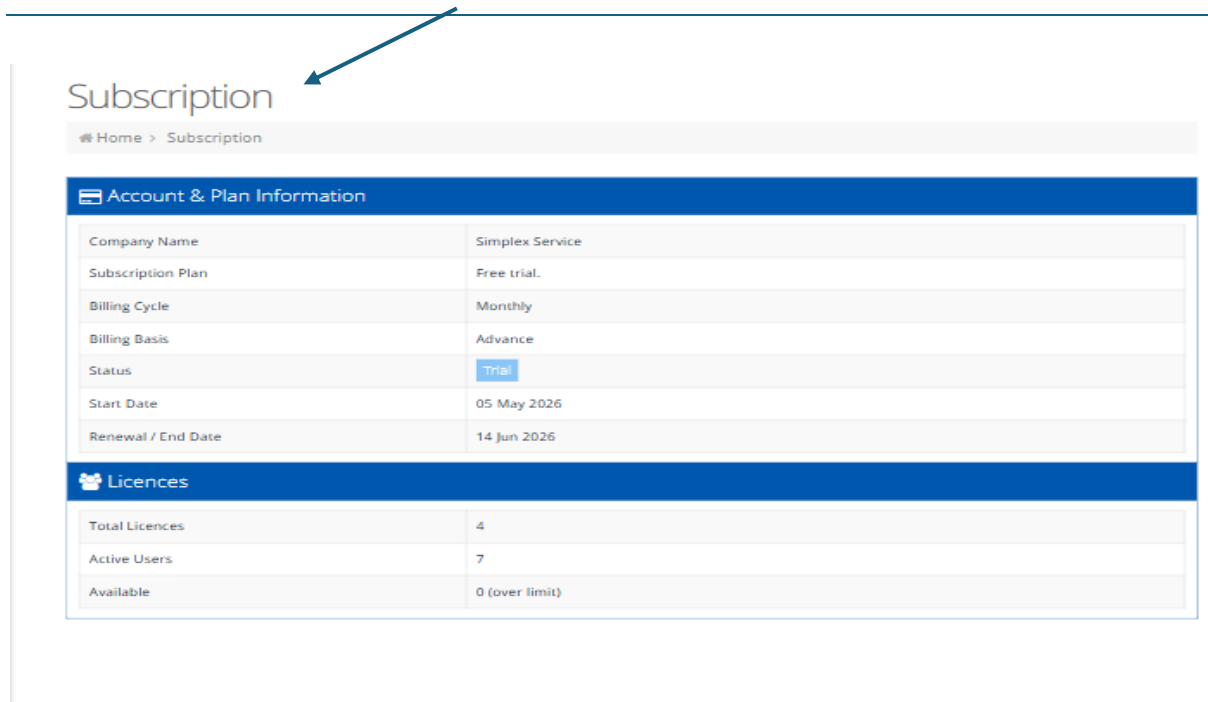
A new Subscription page has been added to the Maintenance module.

Why This Matters:

This extends RAP administration capability and provides a dedicated area for subscription-related information and management.

How to Navigate:

- Go to the Maintenance module
- Open the Subscription page
- Review the available subscription information and settings



1.8 Header Navigation – User Guide Link Added

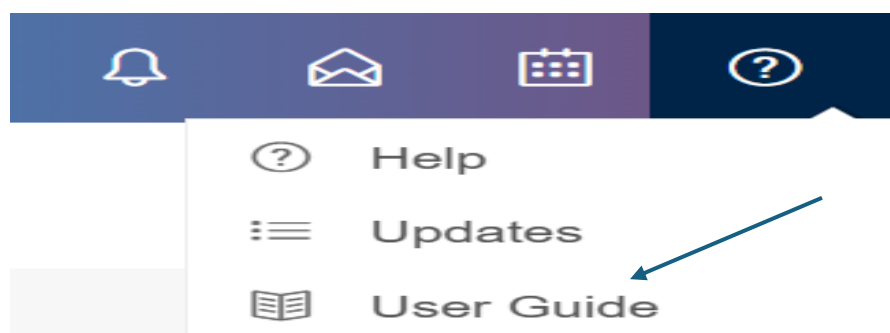
A new User Guide link has been added to the header help dropdown menu, positioned after Updates. Clicking this link opens the RAP User Guide page.

Why This Matters:

This gives users faster access to guidance directly from the application header without needing to rely on email attachments or external documents.

How to Navigate:

- Log in to RAP
- Click the Help icon in the header
- Open the dropdown menu
- Click User Guide
- Confirm the RAP User Guide page opens correctly



1.9 Header UI – Header Layout and Styling Updates

The RAP application header UI has been updated to improve layout, navigation clarity, and consistency with the new RAP styling.

Why This Matters:

This improves usability, gives the application a cleaner appearance, and makes header actions easier for users to identify and access.

How to Navigate:

- Log in to RAP
- Review the top application header
- Confirm the updated layout, styling, and dropdown presentation are displayed correctly



2. Improvements

2.1 People / Organisation Unit Module – Assignee Dropdown Issue

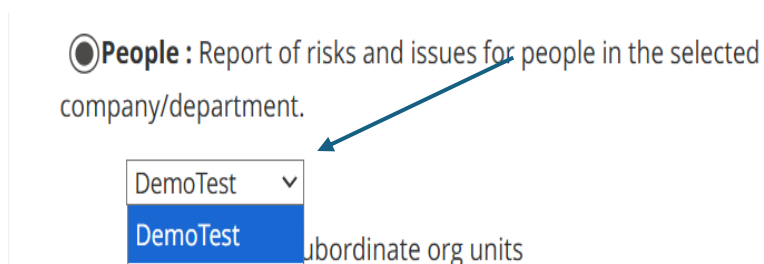
Resolved an issue where the Assignee dropdown became disabled after changing company under People or Organisation Unit.

Why This Matters:

This ensures users can continue assigning records correctly after changing company context.

How to Navigate:

- Go to Reporting
- Open Risk Register
- Change the People dropdown
- Confirm the Organisation Unit dropdown opens correctly



2.2 Dashboard Module – Significant Issues Count Fix

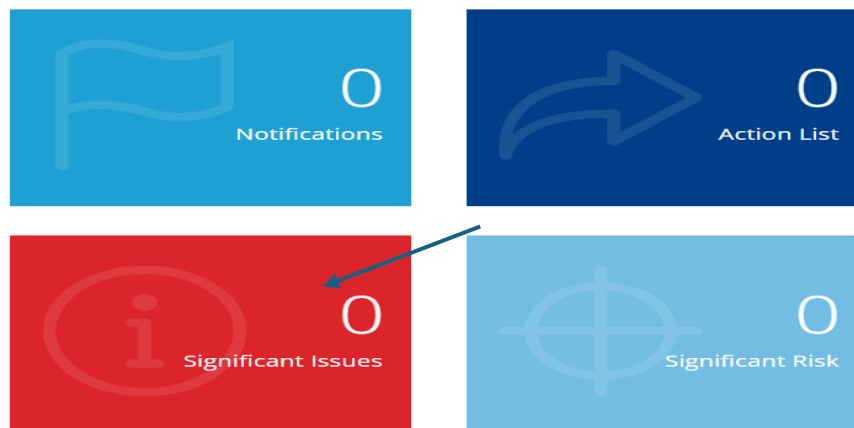
Fixed the dashboard calculation so closed issues and closed risks are excluded from the Significant Issues count.

Why This Matters:

This improves dashboard accuracy and ensures users only see active significant items in the count.

How to Navigate:

- Open the Dashboard
- Review the Significant Issues count
- Confirm closed risks and issues are no longer included



2.3 User Details Module – Notification Level Display Fix

Fixed the issue where the “Notification Level” column displayed “None” for all entries in the Organisation Unit section on the User Details page.

Why This Matters:

This ensures correct notification settings are visible and reduces confusion when reviewing user role and notification configuration.

How to Navigate:

- Go to Maintenance
- Open People
- Click any user
- Go to the Organisation Unit section
- Review the Notification Level column
- Confirm values display correctly instead of always showing None

Organisation Unit	Access	Notification Level
test	Administrator	All
test	Administrator	None
test	Administrator	High
test	Administrator	None

2.4 User Role Management Module – Notification Level Dropdown Fix

Fixed an issue where the Notification Level dropdown did not display available options when any role was assigned for the root Organisation Unit while editing user roles.

Why This Matters:

This restores correct behaviour when managing user access and notification settings.

How to Navigate:

- Go to Maintenance
- Open People
- Open a user record
- Click Organisation Unit
- Assign any role for the root Organisation Unit
- Open the Notification Level dropdown
- Confirm the dropdown displays available options correctly

Role

Organisation Unit: test

Role: Administrator

Notification Level: [Dropdown]

2.5 Organisation Maintenance Module – Organisation Unit Visibility Fix

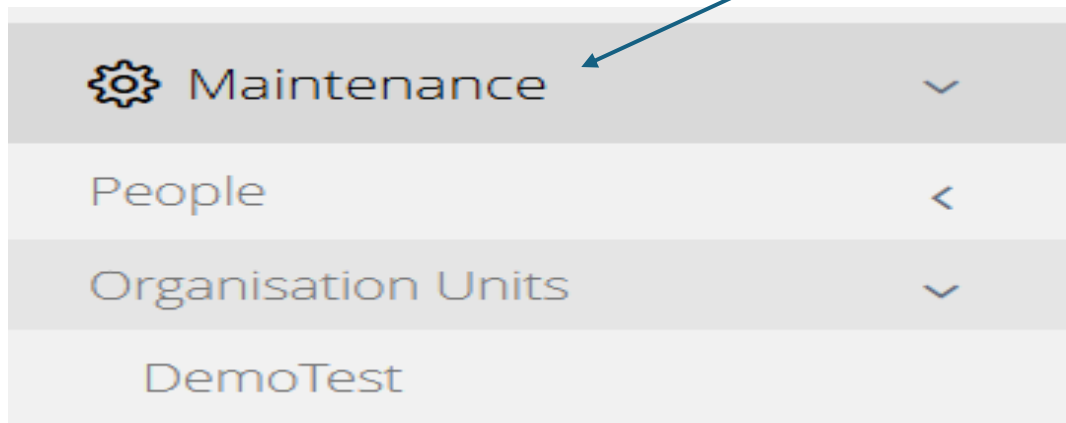
Fixed the issue in Organisation Maintenance where users assigned to non-root Organisation Units could not view child Organisation Units in the organisation unit list or tree.

Why This Matters:

This improves visibility and access for users working within non-root organisation structures and supports more accurate organisation maintenance.

How to Navigate:

- Log in with a user assigned to a non-root Organisation Unit
- Go to Maintenance
- Open Organisation Unit
- Confirm child Organisation Units are visible



Summary of Benefits

- Improved RAP visual design and consistency
- Stronger login security through OTP authentication
- Updated RAP branding on the login page
- Modernised login experience
- New subscription management capability in Maintenance
- More accurate dashboard counts
- Improved dropdown behaviour in user and organisation management
- Correct notification-level visibility and selection
- Better organisation-unit visibility for non-root users
- Smoother and more reliable overall user experience