



RELEASE NOTES



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We are pleased to announce a series of improvements aimed at enhancing usability, clarity, and reliability across the platform. Details of the resolved issues are outlined below.

1. Enhancements

1.1 Application UI – Page Background Colour Standardisation

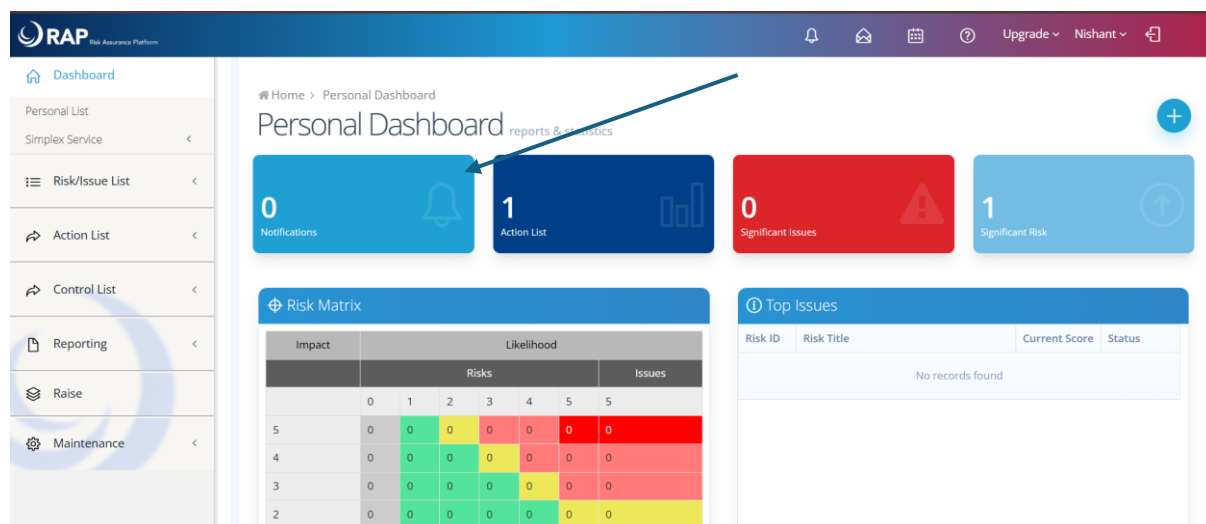
Application page background colours have been standardised across RAP to create a more consistent and modern user interface.

Why This Matters:

This improves visual consistency across the application and provides users with a cleaner and more professional experience.

How to Navigate:

- Log in to RAP
- Open key application pages such as Dashboard, Maintenance, People and reporting screens
- Review the background presentation across pages
- Confirm the updated background styling appears consistently



1.2 Application UI – Standard Button Styling

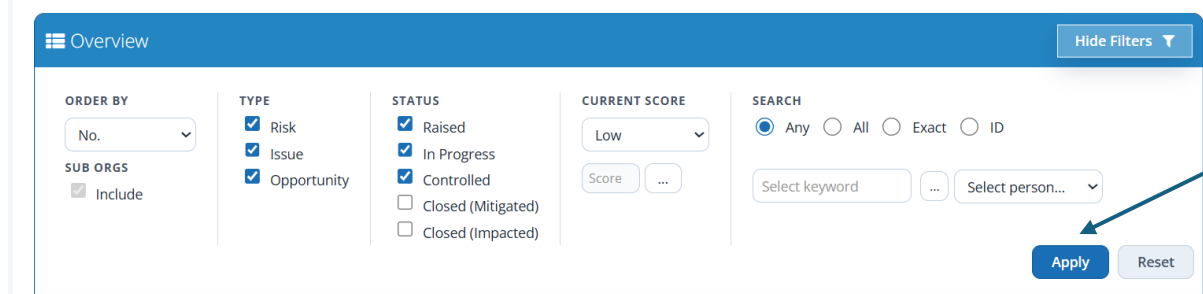
Standard button styles have been defined and applied across the application for actions such as Add, Apply, Reset and Tools, including hover states.

Why This Matters:

This creates a more consistent user experience and makes actions easier to recognise across RAP screens.

How to Navigate:

- Log in to RAP
- Open different pages, such as People, Reports or Settings.
- Review buttons such as Add, Apply, Reset and Tools
- Confirm the updated styling and hover effects display consistently



The screenshot shows the 'Overview' page of the RAP interface. It features a blue header bar with a 'Hide Filters' button. Below the header, there are several filter sections: 'ORDER BY' (set to 'No.'), 'SUB ORGS' (with an 'Include' checkbox), 'TYPE' (with checkboxes for Risk, Issue, and Opportunity), 'STATUS' (with checkboxes for Raised, In Progress, Controlled, Closed (Mitigated), and Closed (Impacted)), 'CURRENT SCORE' (set to 'Low'), and 'SEARCH' (with radio buttons for Any, All, Exact, and ID). There are also input fields for 'Select keyword' and 'Select person...'. At the bottom right, there are 'Apply' and 'Reset' buttons. A blue arrow points to the 'Apply' button.

1.3 Application UI – Placeholder Text Added Across Screens

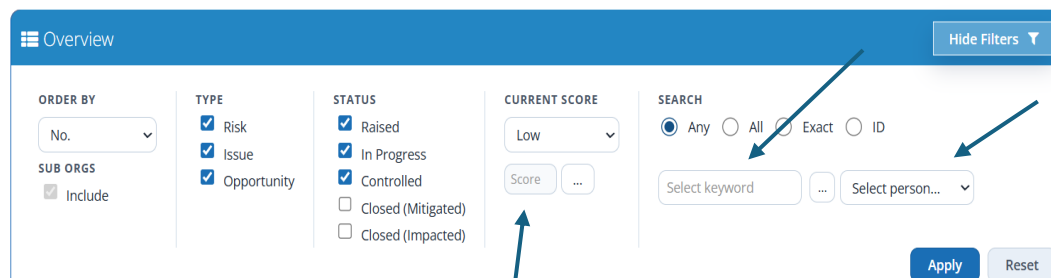
Helpful example text showing what information should be entered has been added to input fields throughout the application.

Why This Matters:

This improves data entry guidance for users and makes forms easier to understand and complete.

How to Navigate:

- Log in to RAP
- Open any page that contains search boxes or forms (like organisation dashboards, risk lists).
- You should see helpful example text showing what information should be entered.



The screenshot shows the 'Overview' page of the RAP interface, similar to the previous one. However, blue arrows point to specific input fields: the 'Score' input field in the 'CURRENT SCORE' section, the 'Select keyword' input field in the 'SEARCH' section, and the 'Select person...' dropdown menu in the 'SEARCH' section. These arrows highlight the placeholder text added to these fields.

1.4 Help Module – FAQ Page Added

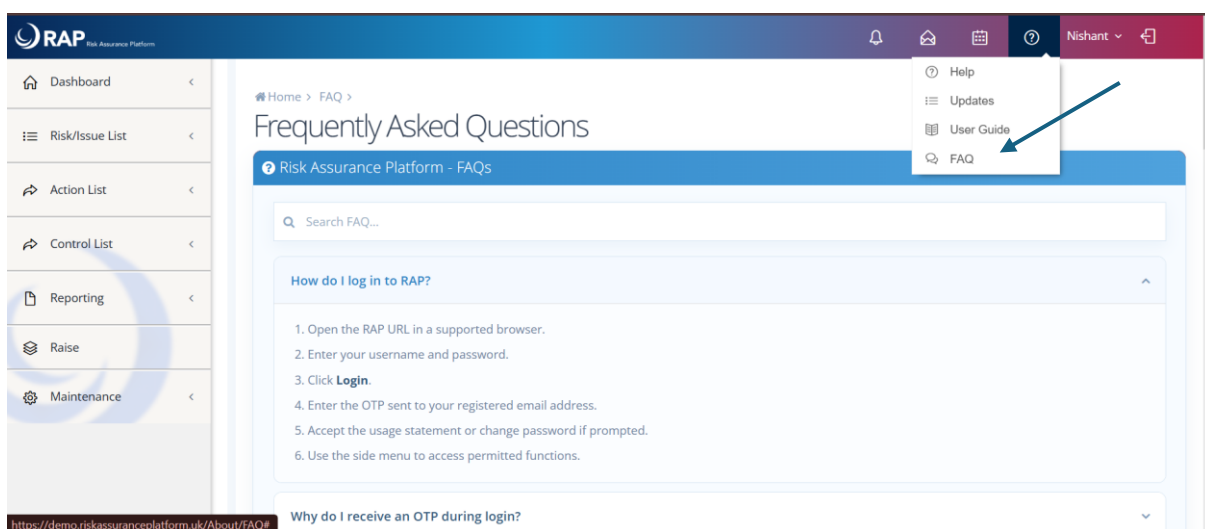
A dedicated FAQ page has been created to provide users with quick access to common questions and platform guidance.

Why This Matters:

This gives users easier access to help content directly within RAP and reduces reliance on external support for common queries.

How to Navigate:

- Log in to RAP
- Click the Help icon
- Open the dropdown menu
- Click FAQ
- Confirm the FAQ page opens correctly



1.5 Authentication Module – Remember Me for OTP Verification

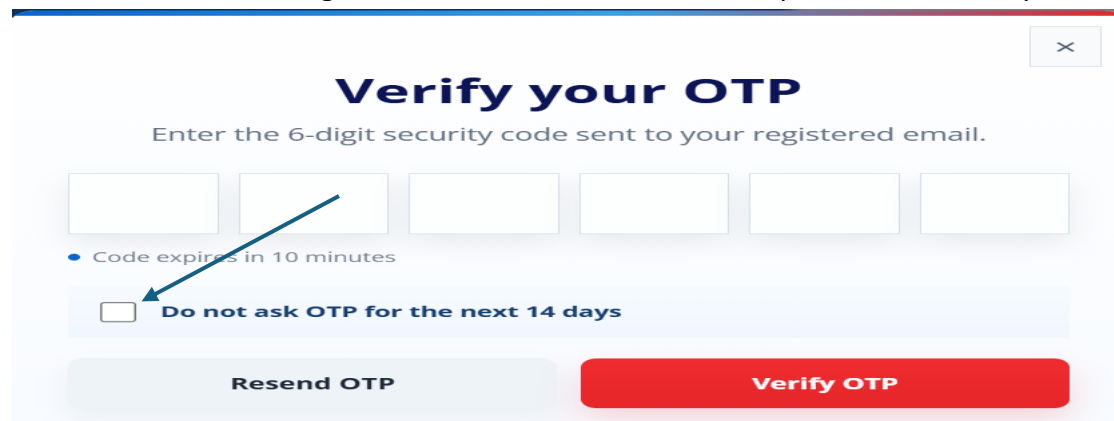
A new OTP preference option is now shown within the OTP verification modal. Users can select Do not ask OTP for the next 14 days during OTP verification to skip OTP prompts in the same browser for the next 14 days

Why This Matters:

This improves login convenience for users whilst maintaining OTP-based security for account access.

How to Navigate:

- Open the RAP login page
- Enter a valid username and password
- Click Log In
- When the OTP verification modal appears, enter the 6-digit OTP sent to the registered email
- Select Do not ask OTP for the next 14 days
- Click Verify OTP
- Confirm that future logins in the same browser do not require OTP for 14 days



1.6 User Guide Module – Version Control and Last Updated Date Added

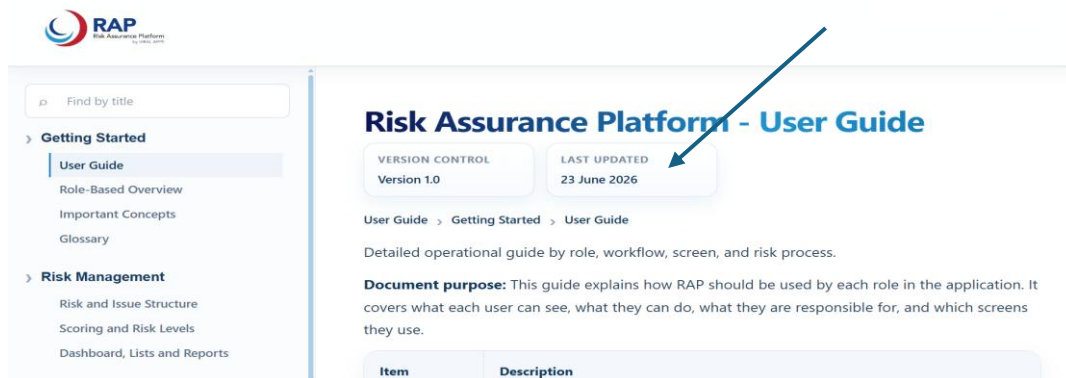
Version information and the last updated date have been added to the RAP User Guide.

Why This Matters:

This helps users identify the latest version of the guide and ensures they are referring to current documentation.

How to Navigate:

- Log in to RAP
- Click the Help icon
- Open the dropdown menu
- Click User Guide
- Confirm the guide displays version information and the last updated date



2. Improvements

2.1 Dashboard Module – Current Score Range Filter Issue

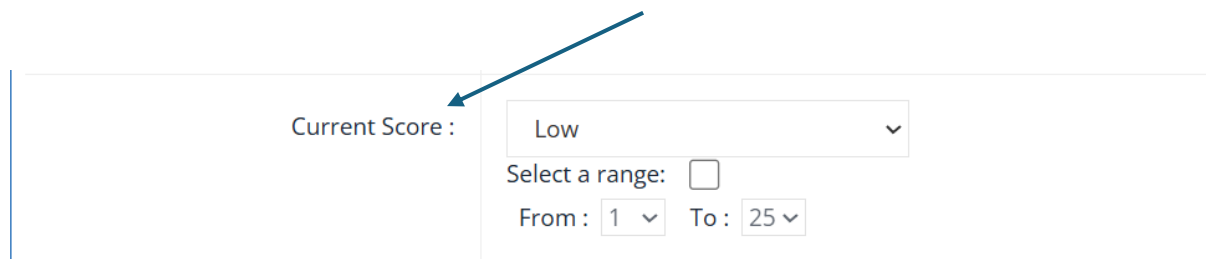
Fixed the issue where the Current Score – Select a Range filter did not correctly apply boundary values.

Why This Matters:

This improves filtering accuracy and ensures users receive correct results when searching by score range.

How to Navigate:

- Log in to RAP
- Go to Reporting
- Open Risk Register
- Use the Current Score range filter
- Select boundary values in the range
- Confirm the filter returns correct results



Terminology may vary depending on your RAP configuration

2.2 User Management Module – Inactive User Duplicate Email Issue

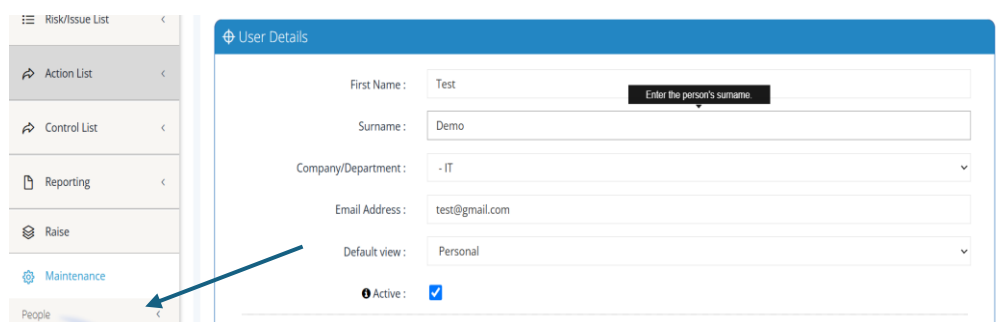
Fixed the issue where re-adding an inactive user incorrectly displayed a duplicate email validation error.

Why This Matters:

This restores correct user management behaviour and allows administrators to manage inactive users more reliably.

How to Navigate:

- Go to Maintenance
- Open People
- Attempt to re-add or manage an inactive user record
- Confirm the duplicate email validation error is not incorrectly displayed



2.3 Header Navigation – User Guide Visibility Fix

Fixed the issue where the User Guide link was not visible on certain application pages

Why This Matters:

This ensures users have consistent access to the User Guide from the RAP header

How to Navigate:

- Log in to RAP
- Navigate across different application pages
- Click the Help icon
- Confirm the User Guide link is visible and accessible

2.4 People Module – Inactive User Filter Fix

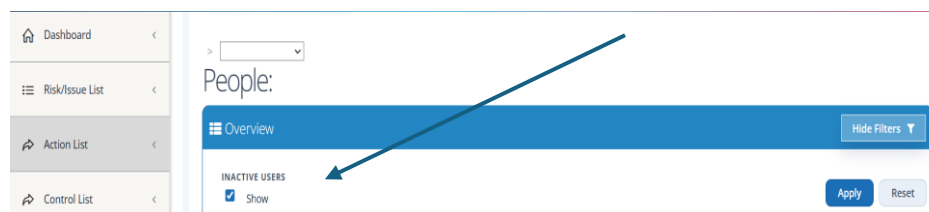
Fixed the issue where the Inactive User filter in the People module did not return correct results.

Why This Matters:

This improves the accuracy of People filtering and supports better user administration.

How to Navigate:

- Go to Maintenance
- Open People
- Use the Inactive Users filter
- Click Apply
- Confirm the filtered results return correct inactive users



Summary of Benefits

- Improved visual consistency across RAP pages
- Standardised button styling across key user actions
- Better user guidance through placeholder text
- Faster access to help content through the new FAQ page
- Improved login convenience with Remember Me for OTP verification
- Better documentation control through User Guide versioning and update tracking
- Enhanced customer branding with separate login pages and custom skins
- More accurate score-based filtering in dashboard and reporting areas
- Improved reliability in user administration and inactive user handling
- More consistent access to User Guide content across the application
- Smoother and more reliable overall user experience