



RELEASE NOTES



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We are pleased to announce a series of improvements aimed at enhancing usability, clarity, and reliability across the platform. Details of the resolved issues are outlined below.

1. Enhancements

1.1 Impact Rating Criteria and Impact Level List

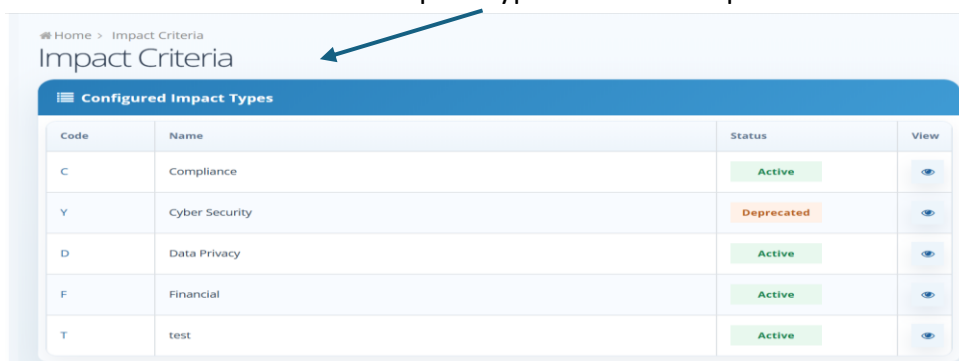
A dedicated Impact Criteria page has been introduced to display configured Impact Types and their Impact Levels, including descriptors, scoring ranges, grouping, status, and inherited/deprecated indicators.

Why This Matters:

This provides users with clear visibility of the configured impact-rating structure used within RAP.

How to Navigate:

- Log in to RAP.
- Open Maintenance > Settings > Scoring > Impact Criteria.
- Review the Configured Impact Types list.
- Click the View icon to review Impact Type Detail and Impact Levels.



Code	Name	Status	View
C	Compliance	Active	
Y	Cyber Security	Deprecated	
D	Data Privacy	Active	
F	Financial	Active	
T	test	Active	

1.2 Reporting and Raise Risk/Issue UI Modernisation

Updated the Reporting module forms and Raise Risk/Issue form in line with the new Figma design. Improvements include modernised tables, filters, dropdowns, radio buttons, checkboxes, date controls, layouts, and responsive RAP new-skin styling.

Why This Matters:

This provides a more consistent, modern, and user-friendly experience across Reporting and risk-management screens.

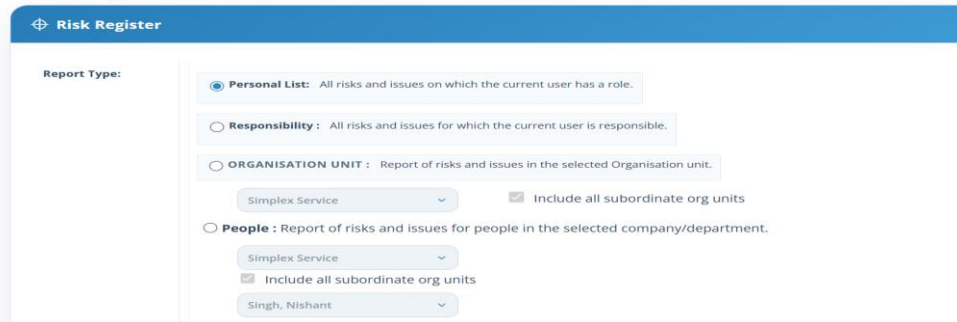
How to Navigate:

- Log in to RAP.

- Open Reporting, Raise Risk/Issue form and review the layouts.

Home > Reporting > Risk Register

Risk Register



1.3 Support Request Acknowledgment Email

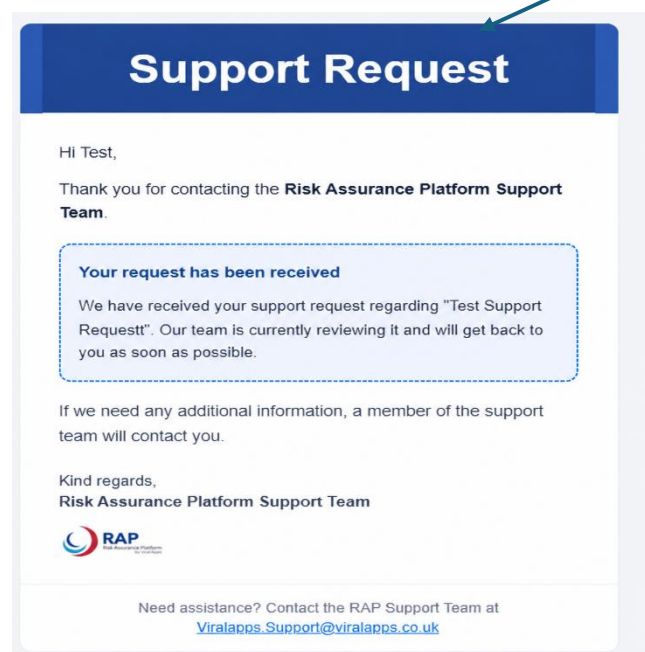
Updated the acknowledgment email sent after a Support request is submitted. The email includes improved wording, updated subject line, consistent styling, Risk Assurance Platform Support Team sign-off, and RAP logo.

Why This Matters:

This provides users with a clearer and more professional confirmation when they raise a support request.

How to Navigate:

- Log in to RAP.
- Open the Support page.
- Submit a Support request using a valid email address.
- Confirm receipt of the acknowledgment email.



1.4 Forgot Password CAPTCHA

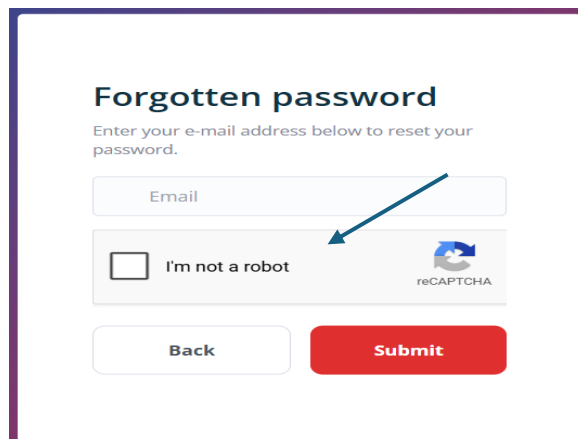
Implemented Google reCAPTCHA on the Forgot Password page.

Why This Matters:

This reduces automated and unauthorised password-reset requests and strengthens security.

How to Navigate:

- Open the RAP login page.
- Select Forgotten password.
- Enter a valid email address.
- Complete the Google reCAPTCHA before submitting the request.



1.5 Platform Experience – Error Page for Connectivity Issues

Implemented automated internal email notifications when the application displays a technical-error page.

Why This Matters:

This enables the support team to identify and investigate application errors more quickly

2. Improvements

2.1 Support Attachment Preview Enhancement

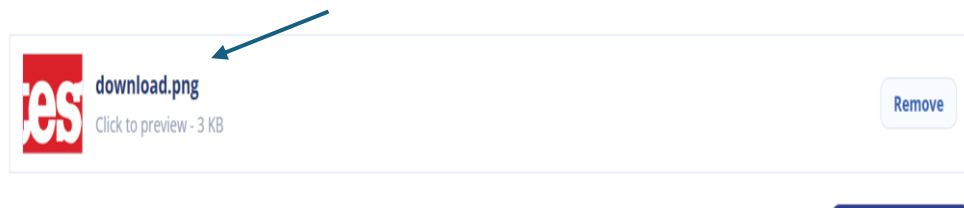
Fixed the issue where attached images were not previewed by the user on the Support page.

Why This Matters:

This allows users to confirm that the correct attachment has been added before submitting their support request.

How to Navigate:

- Log in to RAP.
- Open the Support page.
- Add an image attachment.
- Confirm the attachment preview is displayed correctly.



Summary of Benefits

- Clearer visibility of configured Impact Types and Impact Levels.
- Modern, consistent Reporting and Raise Risk/Issue user interfaces.
- Improved support-request communication.
- Stronger Forgot Password security.
- Faster awareness of technical errors by the support team.
- Reliable image attachment preview on the Support page.